



# Hakan Özger

## Business Intelligence & Data Engineer

### About Me

Results-driven Analytics Engineer / Data Analyst with expertise in data engineering, analytics, and automation. Skilled in SQL, Airflow, Tableau and Looker, with hands-on experience building scalable data pipelines and optimizing databases. Strong problem-solving, communication, and adaptability skills, with a passion for transforming raw data into actionable insights. Currently developing a data engineering project integrating Docker, Flask, PostgreSQL, dbt and Airflow.

### Work Experience

Delivery Hero Tech Hub Jan 2024 - Feb 2025

#### Business Intelligence Senior Specialist - Europe

- Developed and maintained data pipelines using Airflow, Python, and SQL
- Designed and optimized data warehouses and datamarts using Kimball Methods
- Created self-service BI solutions in Looker and supported cloud migration (BigQuery)
- Enhanced query performance and BI solutions for large-scale data environments

Delivery Hero Tech Hub | Contract Mar 2022 - Dec 2023

#### BI & Data Engineering Consultant - Europe

- Built ETL workflows with Airflow and Python for efficient data processing
- Managed Google BigQuery data warehouses and optimized data storage
- Designed dashboards and reports using Tableau, Looker, and LookML
- Applied Design Thinking to enhance BI solutions and collaborated via GitHub

Kara Consultancy Feb 2022 - Dec 2023

#### Business Intelligence Technology Consultant

- Developed BI solutions using Tableau, Data Warehousing, and ETL pipelines
- Provided data-driven insights for strategic decision-making and automation
- Collaborated with clients to translate business needs into scalable BI solutions

Piramat Consulting Jan 2021 - Feb 2022

#### Data Analysis and Reporting Expert

- Designed business reports in OracleBI, Excel, and PowerPoint
- Conducted data analysis to support financial and operational decision-making
- Managed large datasets using TOAD for database querying and optimization

BSH | Project Student Apr 2019 - Jun 2020

#### Data Analysis and Reporting Expert

- Developed and maintained KPIs, dashboards, and strategic reports in Tableau
- Provided decision support through data analysis and process optimization

### Contact

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### Education

#### Computer and Educational Technology

Bogazici University  
2012 - 2020

#### Computer Programming

Uludag University  
2009 - 2011

### Skills

- SQL
- Google BigQuery
- Tableau
- Looker
- ETL
- Data Modelling
- Query Optimization
- Looker Studio
- GitHub
- Airflow
- Python

### Language

- Turkish
- English